

NDPE SUGAR SUPPLIER REPORTING TOOL (SRT) PROCESS STEP



1

Improvement Questionnaire

NDPE Sugar team regularly reviews and improves the SRT questionnaire to reflect evolving sustainability requirements.

2

SRT Online Platform

The questionnaire is uploaded to the Sugar SRT Online Platform (DiginexLUMEN) and tested for an error-free launch to suppliers.

3

Platform Guidance

Platform guidance will be sent to the suppliers, providing them with a user guide to help them navigate the platform and answer the questionnaire.

4

SRT Launch

The SRT questionnaire is launched, and suppliers are actively assisted. Submissions occurring annually or biennially based on the supplier's sustainability risk.

5

Completing SRT

The supplier is given a 5-week timeframe to complete the SRT while closely tracked and monitored by NDPE Sugar team.

6

Developing SRT Report

After submissions, the platform generates SRT score, and a pre-analysis is conducted. Suppliers are actively engaged to clarify their responses and update their answers if needed. Once concrete, suppliers receive their SRT report, with [mill tiering](#) based on the final SRT score.

7

Share Improvement Plans

Improvement plans and [guidance](#) are provided to address gaps and propose sustainability improvements. The NDPE Sugar team will actively engage with suppliers, to encourage the implementation of these action plans and promoting continuous sustainability improvements.